Providing Prep to Transwomen: An Agency-Wide Effort
KEY ASPECTS OF PROGRAM DESIGN

Engaged in Care
DEMOGRAPHICS FOR ACTIVE TRANSWOMEN PATIENTS
90 PATIENTS (PERIOD 1/1/17-12/31/17)

63% are people of color

- Asian: 18%
- Black: 18%
- Native American: 16%
- Hispanic: 16%
- Mixed/Other: 0%
- White: 9%

Race/Ethnicity
DEMOGRAPHICS FOR ACTIVE PATIENTS
90 PATIENTS (PERIOD 1/1/17-12/31/17)

Age

- 18-29: 59%
- 30+ : 41%
SUCCESSES IN PREP IMPLEMENTATION

- CMO was identified as “PrEP Champion” within the entire organization
  - Awareness of offering PrEP and serving PrEP patient is high
- All primary care patients were given sexual health screening form prior to medical visit
  - Tool to start the conversation about sexual health and PrEP
- Agency is part of NYCDOHMH’s PlaySure Network
  - We are designated clinical site for CBO referrals
PREP NAVIGATION SERVICES TIMELINE
**Challenge:** Patient’s buy in to use PrEP as part of their prevention toolkit

**Strategy:** Strike While the Iron is Hot

Navigator responsiveness to steps in the process, from benefits coordination to obtaining medication.
Challenge: Lack of knowledge on PrEP as HIV prevention and side effects

Strategy: Navigator to provide patient with prevention education, precautions of using PrEP, common side effects)
Challenge: Lack skills to navigate complicate health care systems (i.e., insurance, prescriptions pick up)

Strategy: Navigator to assist patient with benefit coordination and navigation (i.e., ensure patient obtain coverage for treatment as well as picking up prescriptions).
1\textsuperscript{ST} MONTH – BASIC NEEDS

**Challenge:** Basic Needs (i.e., housing, food, clothing)

**Strategy:** Navigators to make appropriate referrals to the communities to address basic needs
**Challenge:** Patient commitment to return to care for routine HIV/STD testing

**Strategy:** Navigator to keep patient engaged in care and make follow up calls and appointment reminders
Challenge: Prescription refills

Strategy: Navigator to assist patient with benefit coordination and navigation (i.e., ensure patient obtain coverage for treatment as well as picking up prescriptions)
Challenge: Insurance re-certification (i.e., Gilead MAP and PrEP-AP)

Strategy: Navigator to assist patient with benefit coordination and navigation
CONTACT INFORMATION

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QUESTIONS AND ANSWERS

THANK YOU!